Configuring Internet Explorer Oracle Banking Payments Release 14.1.0.0.0 [May] [2018]

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1. Configuring Internet Explorer

Oracle Banking does not support Microsoft Internet Explorer Beta, Partner Build or a Release Candi- date. It must be the Final build of Microsoft Internet Explorer. You can view the version information from the Help menu of Internet Explorer. Select 'About Internet Explorer' from the Help menu.



1.1 Configuring Internet Options

In order to run Oracle Banking, you need to configure the internet options as follows:

1. Start Internet Explorer. Go to Tools > Internet Options. The 'Internet Options' screen is displayed.

| Internet Options | | | | | ? | \times |
|------------------|-------------------------|----------------------------|-------------------|-----------------|--------|----------|
| General Security | Privacy | Content | Connections | Programs | Advar | nced |
| | | | | | | |
| Select a zone to | view or cha | ange securi | ty settings. | | | _ |
| | 1 | | / (| \mathbf{S} | | |
| Internet | Local intra | net Trust | ed sites Res | stricted | | |
| | | | 5 | sites | | |
| Inter | net | | | Site | es | |
| except | those lister | ternet web d in trusted | sites, and | _ | | |
| restrict | ed zones. | | | | | |
| - Cogurity Javal | for this part | _ | | | | |
| Security level | ior this zone | e | | | | |
| Allowed leve | is for this z | one: Mediu L | m to High | | | |
| Me | • Appropriat | n te for most | websites | | | |
| | Prompts b | efore down | loading potent | ially unsafe | | |
| | :ontent · Unsigned / | ActiveX con | trols will not be | downloade | d | |
| | | | | | - | |
| 🗹 Enable (| Protected M | lode (requi | res restarting I | nternet Exp | lorer) | |
| | | Cust | tom level | <u>D</u> efault | level | |
| | | | Reset all zone | s to default | level | |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| | | Ok | Ca | ancel | App | ly |

2. Under 'Security' tab, select 'Internet' and click 'Custom Level'. The security settings are displayed.

| Security Settings - Internet Zone | Х | | | |
|---|---|--|--|--|
| Settings | | | | |
| 🛃 XPS documents 🔥 | | | | |
| O Disable | | | | |
| Enable | | | | |
| O Prompt | | | | |
| NET Framework-reliant components | | | | |
| Permissions for components with manifests | | | | |
| Disable | | | | |
| High Safety | | | | |
| Run components not signed with Authenticode | | | | |
| Disable | | | | |
| Enable | | | | |
| O Prompt | | | | |
| 🙀 Run components signed with Authenticode | | | | |
| Disable | | | | |
| Enable | | | | |
| | | | | |
| | | | | |
| *Takes effect after you restart your computer | | | | |
| Reset custom settings | | | | |
| Reset to: Medium-high (default) ~ Reset | | | | |
| | | | | |
| | | | | |
| OK Cancel | | | | |
| OK Calife | | | | |
| | | | | |

- Select 'Enable' for all options except for 'Use Pop-up Blocker'. Click 'OK'.
 Repeat the above steps for the zone 'Local Intranet'.

| Internet Options |
|---|
| General Security Privacy Content Connections Programs Advanced |
| |
| Select a zone to view or change security settings. |
| 🥥 🔩 🗸 🚫 |
| Internet Local intranet Trusted sites Restricted sites |
| Local intranet |
| This zone is for all websites that are found on your intranet. |
| Security level for this zone |
| Allowed levels for this zone: All |
| Medium-low Appropriate for websites on your local network (intranet) Most content will be run without prompting you Unsigned ActiveX controls will not be downloaded Same as Medium level without prompts |
| Enable Protected Mode (requires restarting Internet Explorer) |
| <u>Custom level</u> Default level |
| Reset all zones to default level |
| OK Cancel Apply |

5. Once you have configured the Internet and Local Intranet options, click 'Apply.

1.2 <u>Creating Shortcut for Oracle Banking Payments Application</u> Browser with – no merge Parameter

To create shortcut for Oracle Banking payments application browser, follow the steps given below:



1. Right click on Desktop, mouse over 'New' and select 'Shortcut'.

| | | × |
|---|--|---|
| ÷ | R Create Shortcut | |
| | What item would you like to create a shortcut for? | |
| | This wizard helps you to create shortcuts to local or network programs, files, folders, computers, or Internet addresses. | |
| | Type the location of the item: | |
| | Click Next to continue. | |
| | | |
| | <u>N</u> ext Cancel | |

- 2. Click 'Browse' button and select 'IExplorer.exe' from its location.
- 3. To create a shortcut for Oracle Banking payments login page, specify the location of the item in the following format:

"Location_of_Internet_Explorer" -- nomerge "<Application_URL>"

Eg: "C:\Program Files\Internet Explorer\iexplore.exe" – nomerge "<Application_URL>"

In this case C:\Program Files\Internet Explorer\iexplore.exe is the location of Internet Explorer.

4. Click 'Next'.

The following screen is displayed:

| | | | × |
|---|---|--------|--------|
| ÷ | Create Shortcut | | |
| | What would you like to name the shortcut? | | |
| | Type a name for this shortcut: | | |
| | Oracle Banking Payments Login Page | | |
| | | | |
| | Click Finish to create the shortcut. | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | Finish | Cancel |

- 5. Specify a name for the shortcut.
- 6. Click 'Finish'.

Г



1.3 Setting Compatibility View (IE 11 onwards)

The URL of the Oracle Banking Payments should not be there in the Compatibility View list of the Internet Explorer. You need to follow the URL from compatibility view list by following the steps below:

- 1. Start Internet Explorer. Go to Tools > Compatibility View Settings.
- 2. The following screen is displayed:

| Compatibility View Settings | | | | |
|--|----------------|--|--|--|
| Change Compatibility View Settings | | | | |
| Add this website: | | | | |
| | Add | | | |
| Websites you've added to Compatibility View: | | | | |
| 10.184.134.122 oracle.com | <u>R</u> emove | | | |
| Display intranet sites in Compatibility View | | | | |
| ✓ Use Microsoft compatibility lists | | | | |
| Learn more by reading the <u>Internet Explorer privacy s</u> | tatement | | | |
| | Close | | | |

- 3. Under 'Websites you've added to Compatibility View', check whether the URL to Oracle Banking
- 4. Application is listed or not. If the URL is listed, select it.
- 5. Click on 'Remove' button. The URL will be removed. Further, click 'Close' button.

1.4 Clearing the Cache

This section explains the method of clearing Internet Explorer cache. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.

| Internet Options | | | | |
|--|--|--|--|--|
| General Security Privacy Content Connections Programs Advanced | | | | |
| Home page | | | | |
| To create home page tabs, type each address on its own line. | | | | |
| about:blank | | | | |
| | | | | |
| Use <u>c</u> urrent Use de <u>f</u> ault <u>U</u> se new tab | | | | |
| Startup | | | | |
| Start with tabs from the last session | | | | |
| Start with <u>h</u> ome page | | | | |
| Tabs | | | | |
| Change how webpages are displayed in tabs. | | | | |
| Browsing history | | | | |
| Delete temporary files, history, cookies, saved passwords, and web form information. | | | | |
| Delete browsing history on exit | | | | |
| Delete Settings | | | | |
| Appearance | | | | |
| Colors Languages Fonts Accessibility | | | | |
| OK Cancel Apply | | | | |

2. Check the option 'Delete browsing history on exit'.

3. To clear the existing cache, click 'Delete' button.

1.5 Suppressing Caching

You can suppress caching the Internet details. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options. Select 'General' tab.

| Website Data Settings | ? | \times | | |
|---|-----|----------|--|--|
| Temporary Internet Files History Caches and databases | | | | |
| Internet Explorer stores copies of webpages, images, and media for faster viewing later. | | | | |
| Check for newer versions of stored pages: | | | | |
| ○ Every time I visit the webpage | | | | |
| O Every time I start Internet Explorer | | | | |
| <u>Automatically</u> | | | | |
| ○ <u>N</u> ever | | | | |
| Disk space to use (8-1024MB) 250 - | | | | |
| Current location: | | | | |
| C: \Users \siramakr \AppData \Local \Microsoft \Windows \INetCad | he\ | | | |
| Move folder View objects | | | | |
| ОК | Car | ncel | | |

- 2. Against 'Check for newer versions of stored pages', set the option 'Automatically'.
- 3. Click 'OK'. You will be navigated back to the 'Internet Options' screen. Click 'OK'.

1.6 Settings for Trusted Sites

In order to remove the site from the list of trusted sites, follow the steps given below:

1. Start Internet Explorer. Go to Tools > Internet Options.



2. Click 'Local Intranet' zone.

3. Click 'Sites' button. Following screen is displayed:



- 4. Uncheck all the options on the screen.
- 5. Click on 'OK'.

1.7 Settings for Pop-up Blocker

You need to configure the pop-up blocker settings for Internet Explorer. Follow the steps given below:

1. Start Internet Explorer. Go to Tools > Pop-up Blocker > Pop-up Blocker Settings.

| Pop-up Blocker Settings × | | | | |
|---|---------------------------------------|--|--|--|
| Exceptions Pop-ups are currently blocked. You can allow pop-ups from specific websites by adding the site to the list below. Address of website to allow: | | | | |
| | <u>A</u> dd | | | |
| Allowed sites: | | | | |
| *.custhelp.com *.oracle.com *.oraclecloud.com *.oraclecorp.com *.oraclevpn.com | <u>R</u> emove R <u>e</u> move all | | | |
| Notifications and blocking level: | | | | |
| Play a sound when a pop-up is blocked. | | | | |
| Show Notification bar when a pop-up is blocked. | | | | |
| Blocking level: | | | | |
| Medium: Block most automatic pop-ups | ~ | | | |
| Leam more about Pop-up Blocker | Close | | | |

- 2. Enter the URL in the field 'Address of website to allow'.
- 3. Click 'Add' button. The URL will be added to the allowed list. Click 'Close' button.

1.8 Browser Behaviour

On clicking List of Values (LOV) button in the application, the cursor is positioned before the '%' symbol in the query field.

Note:

Do not save the password while login to application. In internet explorer make sure that the below check boxes are uncheck. Tools > Internet Options > Content > Auto Complete > Settings > Use Auto Complete For > User names and passwords on forms & Ask me before saving password.



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